

# *Chocolate Nirvana*

*...a chocoholic's delight*

**PO BOX 284  
Bristol  
BS10 6WX**

## **TERMS AND CONDITIONS**

### **1. Payment**

A non-refundable deposit of £150 must be paid within 7 days of acceptance of the booking by Chocolate Nirvana, unless the booking is accepted within 4 weeks of an event, in which case the full amount must be paid immediately upon the booking being accepted.

**Payment of balance:** The balance must be paid not less than 14 days before the date of the event. If payment is not received the booking will be classed as void and as a result all money paid to Chocolate Nirvana is non-refundable.

### **2. Cancellation or Variations by the Client**

Any notice of cancellation by the client of a booking or part of a booking must be made in writing by letter or email to Chocolate Nirvana and is only effective if accepted in writing by Chocolate Nirvana. Any such notices will only be accepted from the party organiser.

Any request by the client for a variation to a booking must be made in writing by letter or email and is only effective if accepted in writing by Chocolate Nirvana. Any such notices will only be accepted from the party organiser.

### **3. Denial of Service**

Chocolate Nirvana and its agents reserve the right to refuse service to any person whose condition, in the opinion of Chocolate Nirvana or its agents' or staff, interferes, or is likely to interfere with, the enjoyment of the service by other participants.

If at any point during the function Chocolate Nirvana's agents, staff or equipment are threatened or harmed, Chocolate Nirvana reserves the right to leave the function with no monies refunded.

### **4. Failure of Equipment**

In the extremely unlikely event of the chocolate fountain failing during a function, Chocolate Nirvana will refund a proportion of balance payment (not including any deposit paid) in relation to the amount of time left to run of the function.

### **5. Food Allergy**

Chocolate Nirvana cannot guarantee that the chocolate and dipping treats they use, have not come into contact with nuts.

**The Chocolate Fountain People  
Tel: 0117 9503825**

**Email: [chocolate-nirvana@blueyonder.co.uk](mailto:chocolate-nirvana@blueyonder.co.uk)**

**Chocolate Nirvana Terms & Conditions 11.04**

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## **6. Liability of Chocolate Nirvana**

Chocolate Nirvana does not accept any liability for non completion of any service, or any delays arising as a result of :-

Strikes, riots or lockouts affecting any trade with which Chocolate Nirvana is concerned

Adverse weather conditions

Loss, damage or cancellation due to fire, flood or any other cause beyond its control.

**The Chocolate Fountain People**

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